Chapter 1 - Medisoft Installation Overview

NOTE: Medisoft® 21 uses Advantage 11.10. If you are upgrading, you MUST install Advantage 11.10. Once you have installed Advantage 11.10, you will not be able to access an Advantage Server that is prior to Advantage 11. You will be able to access your database as long as your database server is at least Advantage 11.

Quick View: Medisoft 21 Supported Operating Systems

NOTE: Medisoft 21 is a 32-Bit application, and on a supported 64-Bit platform, the application will run in a 32-Bit mode.

OPERATING SYSTEM	SERVER		WORKSTATION	
	Version of Medisoft 21		Version of Medisoft 21	
	Network Professional	Single-User or Advanced	Network Professional	Single-User or Advanced
Windows Server 2003 SP2 32-Bit or 64-Bit, or Windows Server 2003 R2 SP2 32-Bit or 64-Bit	Y	N/A	Y	N/A
Windows Server 2012 or 2008 32-Bit	Y	N/A	Y	N/A
Windows Server 2012 or 2008 R2 64-Bit	Y	N/A	Y	N/A
Windows 10	Y	Y	Y	Y
Windows 8 Professional 32-Bit	Y	Y	Y	Y
Windows 8 Professional 64-Bit	Y	Y	Y	Y
Windows XP Professional SP3 32-Bit	Y	Y	Y	Y
Windows 8 or 7 Professional 32-Bit	Y	Y	Y	Y
Windows 8 or 7 Professional 64-Bit	Y	Y	Y	Y
Windows 7 Ultimate 32-Bit	Y	Y	Y	Y
Windows 7 Ultimate 64-Bit	Y	Y	Y	Y

Medisoft will not support Windows RT on the ARM processor.

Medisoft Hardware Requirements

Workstation (minimum required)

CPU (Processor)	Intel Pentium 4 2.0GHz
RAM (Memory)	2GB
Storage Space	10GB (20GB for Net Pro)*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	100Mbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

Workstation (Recommended)

CPU (Processor)	Intel i3 or higher
RAM (Memory)	4GB
Storage Space	20GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	1Gbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

Server (Minimum Required)-Network Professional

CPU (Processor)	Intel Core 2 Duo 2.0GHz
RAM (Memory)	4GB
Storage Space	20GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	100Mbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

*Your database will grow as you add data to your practice, increasing the amount of space needed on the hard drive.

Advantage Database Server 11.10 is required for Medisoft 21. e-MDs recommends if you have a 64-bit computer, use 64 bit Advantage.

IMPORTANT: You also must have an Internet connection to use Network Professional.

Server (Recommended)-Network Professional

CPU (Processor)	Intel i3 or higher
RAM (Memory)	8GB
Storage Space	40GB*
Optical Drive	DVD-ROM (required if installing from a CD)
Network Card (NIC)	1Gbps
Display Monitor	1024x768 (1280x800 for widescreen displays)

IMPORTANT: You also must have an Internet connection to use Network Professional.

*Your database will grow as you add data to your practice, increasing the amount of space needed on the hard drive.

Advantage Database Server 11.10 is required for Medisoft 21. e-MDs recommends if you have a 64-bit computer, use 64 bit Advantage.

Server Operating System – Minimum Required

- Windows Server 2003 (Enterprise or Standard editions with latest service packs)

Server Operating System – Recommended

- Windows 7 Professional/Ultimate (32 or 64 Bit)
- Windows Server 2008R2

Server Operating System – Supported

- Windows Server 2003 (Enterprise or Standard editions with latest service packs)
- Windows 7 Professional/Ultimate (32 or 64 Bit)
- Windows 8 Professional/Enterprise (32 or 64 Bit)
- Windows Server 2008 SP2 or higher (32 Bit)
- Windows Server 2008 R2 (64 Bit)
- Windows Server 2012 (64 Bit)

Encoder Pro

Medisoft 21 requires Encoder Pro 7.3.

Mobile

Mobile is available only with Medisoft Network Professional.

Supported Mobile Devices

The following mobile devices are supported:

- iPad

- Android Tablet

The Patient Intake feature is supported on iPad's with display dimensions of 9.5 inches or greater. Android Tablet's with Display dimensions of 10 inches or greater.

Supported Operating Systems

The following operating systems are supported:

Apple Operating Systems

- iOS7

- iOS8

- iOS9

Android Operating Systems

- Jelly Bean

- Kit Kat

McKesson Practice Interface Center System Requirements

Hardware requirements

CPU (Processor)	Equivalent of Intel Quad Core Xeon 1.6GHz
RAM (Memory)	8GB
Storage Array Type	RAID-1
Optical Drive	DVD-ROM
Network Card (NIC)	1Gbps (cannot be a teamed network card)
Hard Drive	At least 30GB

Software requirements

e-MDs recommends that you install it on the same computer as your Advantage Database Server. It does not need to be installed on any of your workstations. Nor does it have to be dedicated.

You may use a virtual server with MPIC.

With Practice Partner 9.5.2.2

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2003 32-bit
- Windows Server 2012
- Medisoft 18 or higher
- Windows PowerShell (if you are using Windows Server 2003 32-bit)

With Practice Partner 11.0

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2012
- Medisoft 19 SP1 or higher

With Practice Choice EMR and eRX

- Windows Server 2008 R2 32 or 64-bit
- Windows Server 2003 32-bit
- Windows Server 2012
- Medisoft 18 or higher